

Communicate in the Cabin 1

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Extra Materials

Scrambled Sentences

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. Domestic / one / are / flights / within / country.

2. flights / to another. / International / are / one country / from

3. and / a meeting. / crew / The pilots / cabin / have

4. receive / crew / information / The / the flight. / about

5. the / cabin crew / passenger / The / cabin. / prepare

6. The aircraft / and / to / climbs / takes off / the cruise level.

7. food and / cabin services / There are / including / drinks. / entertainment,

8. begins / the end of / At / the aircraft / the descent. / the cruise,

9. a / to Mexico City. / for / This is / Flight 93 / boarding announcement

10. boarding pass / Please / and identification / your / ready. / have

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. many / a Boeing 777 / passengers / carry? / can / How

2. about / kilometers. / range / The maximum / is / 13,600

3. and Boeing / most of / Airbus / make / passenger jets. / the world's

4. the front / is / the plane. / at / of / The cockpit

5. different / is / The cabin / into / classes. / divided

6. classes / and route. / on a flight / The number of / the airline / depends on

7. aircraft / the cabin. / Wide-body / have / in / two aisles

8. have only / body / one / Narrow- / aisle. / aircraft

9. this / welcome you / Singapore Airlines / We'd like to / flight. / aboard

10. with us / that / We hope / your flight / you enjoy / today.

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. the chief / today's / I'm / on / flight. / purser

2. Do / time / have / a coffee? / to get / I

3. 15 / will / in / The briefing / start / minutes.

4. a passenger aircraft / the pilots and / on / consists of / the cabin crew. / The flight crew

5. and comfort / are / the safety / The cabin crew / of the passengers. / responsible for

6. include / safety / Safety duties / demonstration. / the / doing

7. include / food / to passengers. / Customer service duties / and drink / serving

8. depends on / aircraft and / The number of CAs / the number of / the type of / passenger seats.

9. cabin crew / may have / wide-body jet / or more. / ten / A large

10. The cabin crew / to ensure / an enjoyable flight. / you have / are here / that

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. today's flight. / some / on / We have / passengers / special needs

2. carefully. / these / look / Let's / passengers / after

3. traveling / minors / children / Unaccompanied / alone. / are

4. as / are / VIPs / such / celebrities, / famous actors.

5. who spend / money / people / with an airline. / a lot of / CIPs are

6. in the aircraft. / takes / in the airport / The briefing / or / place

7. Cabin positions / the cabin attendants. / are / and duties / to / assigned

8. about / procedures. / safety and / questions / There are / emergency

9. 13 hours / flight / The / is / time / 10 minutes.

10. We'll / lunch and / serving / breakfast, / snacks. / be

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. the front of / Rows of seats / from / to the back. / are numbered / the aircraft

2. board / the pre-flight / the crew / briefing, / the aircraft. / After

3. their positions / stow / The cabin crew / and / go to / their bags.

4. check / the cabin. / equipment / They / the emergency / in

5. the passengers' / and headphones / They take / seats. / blankets / to

6. One of the crew / duty-free items / checks that / drinks and / all the food, / are on board.

7. After / boarding. / all the checks / the passengers / are finished, / start

8. for / head-count / A passenger / is / security reasons. / made

9. choosing / Emirates flight / Thank you / for / to Dubai. / this

10. today. / that / to Dubai / you enjoy / We hope / your flight

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. next to / Each / a position / cabin attendant / an emergency exit. / is assigned

2. on / exit / 1R is the / the front / near / the right side.

3. the passengers / are closed. / boarded, / After / the emergency exits / have

4. and take-off. / between / The cabin crew / boarding / important duties / have

5. Cabin attendants / carry-on bags. / passengers / help / their / to stow

6. show / They / a safety demonstration / a safety video. / do / or

7. Before / secure / take-off, / must / the cabin crew / the cabin.

8. that all / securely. / They / the overhead bins / check / are shut

9. may be / business class. / given to / in first and / the passengers / Complimentary drinks

10. that / is / check / Please / fastened. / your seatbelt

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. some / you / madam? / lunch, / Would / like

2. prepared / Airline meals / before / on the ground / take-off. / are usually

3. The meal / the flight / varies / service / depending on / time.

4. snacks and / flights, / serve / soft drinks. / On short-haul / airlines

5. there / meals. / On long-haul / are / international flights / two or three

6. of meals / and / the airline / The quality / the class. / depends on

7. usually provide / and beverages. / full-service airlines / complimentary / Asian / meals

8. pay for / low-cost carriers / drinks. / have to / food and / Passengers on

9. We will / in about / be starting / meal service / our / 15 minutes.

10. of you. / is / menu / in front / in the seat pocket / The lunch

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. entertainment / IFE / a flight. / provide / systems / during

2. some airlines. / use / Passengers / on / the internet / can

3. The range of / first, / differs between / economy classes. / IFE services / business and

4. complimentary / full-service / is usually / In-flight entertainment / airlines. / on

5. kinds / might / Several / problems / happen. / of

6. The noise / be / crying babies / of / can / a problem.

7. might be noisy / too much alcohol / Passengers / start arguments. / and / who drink

8. such as / valuable items / Some passengers / cellphones / lose / or wallets.

9. professionally. / have to / Cabin attendants / problems / deal with / politely and

10. have / I / please. / your / May / attention

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. do not / Some passengers / use / how to / seatbelts. / know

2. oxygen masks. / passengers / with equipment / In emergencies, / such as / may need help

3. Emergencies / during a flight. / but they / at any time / are rare, / may happen

4. are trained / different types / to deal with / The pilots / of emergency. / and cabin crew

5. 20 or 30 / check / Cabin crew / every / the cabin / minutes.

6. If / must / an emergency / the crew / happens, / stay calm.

7. procedure. / Cabin crew / to follow / emergency / the correct / have

8. is an / the sea. / Ditching / on a lake, / emergency landing / river or

9. 20 minutes. / going to make / in / We are / about / an emergency landing

10. the / shortly. / for / Listen / announcement / next

The sentences below are from this unit, but the words are in the wrong order. Write each sentence with the words in the correct order. After you finish, read the sentences aloud.

1. devices. / many / Passengers / kinds of / carry / electronic

2. Some devices / radio waves / they are / when / emit / switched on.

3. seatbelts" sign. / switches on / At the start / the captain / of the descent, / the "fasten

4. must / are fastened. / passengers' / check that / seatbelts / Cabin attendants

5. overhead / They check / compartments / securely closed. / that / are

6. sit down and / starts, / When the / cabin crew / fasten their seatbelts. / final approach

7. correctly / CAs / the airbridges / check that / are / positioned.

8. I / welcome you / the crew / would like to / to Jakarta. / On behalf of

9. Celsius. / temperature / degrees / The / 33 / is

10. the "Fasten Seatbelts" / until / Please / switched off. / remain seated / sign is

Unit 1 Scrambled Sentence Answers

1. Domestic flights are within one country.
2. International flights are from one country to another.
3. The pilots and cabin crew have a meeting.
4. The crew receive information about the flight.
5. The cabin crew prepare the passenger cabin.
6. The aircraft takes off and climbs to the cruise level.
7. There are cabin services including entertainment, food and drinks.
8. At the end of the cruise, the aircraft begins the descent.
9. This is a boarding announcement for Flight 93 to Mexico City.
10. Please have your boarding pass and identification ready.

Unit 2 Scrambled Sentence Answers

1. How many passengers can a Boeing 777 carry?
2. The maximum range is about 13,600 kilometers.
3. Airbus and Boeing make most of the world's passenger jets.
4. The cockpit is at the front of the plane.
5. The cabin is divided into different classes.
6. The number of classes on a flight depends on the airline and route.
7. Wide-body aircraft have two aisles in the cabin.
8. Narrow-body aircraft have only one aisle.
9. We'd like to welcome you aboard this Singapore Airlines flight.
10. We hope that you enjoy your flight with us today.

Unit 3 Scrambled Sentence Answers

1. I'm the chief purser on today's flight.
2. Do I have time to get a coffee?
3. The briefing will start in 15 minutes.
4. The flight crew on a passenger aircraft consists of the pilots and the cabin crew.
5. The cabin crew are responsible for the safety and comfort of the passengers.
6. Safety duties include doing the safety demonstration.
7. Customer service duties include serving food and drink to passengers.
8. The number of CAs depends on the type of aircraft and the number of passenger seats.
9. A large wide-body jet may have ten cabin crew or more.

10. The cabin crew are here to ensure that you have an enjoyable flight.

Unit 4 Scrambled Sentence Answers

1. We have some special needs passengers on today's flight.
2. Let's look after these passengers carefully.
3. Unaccompanied minors are children traveling alone.
4. VIPs are celebrities, such as famous actors.
5. CIPs are people who spend a lot of money with an airline.
6. The briefing takes place in the airport or in the aircraft.
7. Cabin positions and duties are assigned to the cabin attendants.
8. There are questions about safety and emergency procedures.
9. The flight time is 13 hours 10 minutes.
10. We'll be serving breakfast, lunch and snacks.

Unit 5 Scrambled Sentence Answers

1. Rows of seats are numbered from the front of the aircraft to the back.
2. After the pre-flight briefing, the crew board the aircraft.
3. The cabin crew go to their positions and stow their bags.
4. They check the emergency equipment in the cabin.
5. They take blankets and headphones to the passengers' seats.
6. One of the crew checks that all the food, drinks and duty-free items are on board.
7. After all the checks are finished, the passengers start boarding.
8. A passenger head-count is made for security reasons.
9. Thank you for choosing this Emirates flight to Dubai.
10. We hope that you enjoy your flight to Dubai today.

Unit 6 Scrambled Sentence Answers

1. Each cabin attendant is assigned a position next to an emergency exit.
2. 1R is the exit near the front on the right side.
3. After the passengers have boarded, the emergency exits are closed.
4. The cabin crew have important duties between boarding and take-off.
5. Cabin attendants help passengers to stow their carry-on bags.
6. They do a safety demonstration or show a safety video.

7. Before take-off, the cabin crew must secure the cabin.
8. They check that all the overhead bins are shut securely.
9. Complimentary drinks may be given to the passengers in first and business class.
10. Please check that your seatbelt is fastened.

Unit 7 Scrambled Sentence Answers

1. Would you like some lunch, madam?
2. Airline meals are usually prepared on the ground before take-off.
3. The meal service varies depending on the flight time.
4. On short-haul flights, airlines serve snacks and soft drinks.
5. On long-haul international flights there are two or three meals.
6. The quality of meals depends on the airline and the class.
7. Asian full-service airlines usually provide complimentary meals and beverages.
8. Passengers on low-cost carriers have to pay for food and drinks.
9. We will be starting our meal service in about 15 minutes.
10. The lunch menu is in the seat pocket in front of you.

Unit 8 Scrambled Sentence Answers

1. IFE systems provide entertainment during a flight.
2. Passengers can use the internet on some airlines.
3. The range of IFE services differs between first, business and economy classes.
4. In-flight entertainment is usually complimentary on full-service airlines.
5. Several kinds of problems might happen.
6. The noise of crying babies can be a problem.
7. Passengers who drink too much alcohol might be noisy and start arguments.
8. Some passengers lose valuable items such as cellphones or wallets.
9. Cabin attendants have to deal with problems politely and professionally.
10. May I have your attention please.

Unit 9 Scrambled Sentence Answers

1. Some passengers do not know how to use seatbelts.
2. In emergencies, passengers may need help with equipment such as oxygen masks.
3. Emergencies are rare, but they may happen at any time during a flight.

4. The pilots and cabin crew are trained to deal with different types of emergency.
5. Cabin crew check the cabin every 20 or 30 minutes.
6. If an emergency happens, the crew must stay calm.
7. Cabin crew have to follow the correct emergency procedure.
8. Ditching is an emergency landing on a lake, river or the sea.
9. We are going to make an emergency landing in about 20 minutes.
10. Listen for the next announcement shortly.

Unit 10 Scrambled Sentence Answers

1. Passengers carry many kinds of electronic devices.
2. Some devices emit radio waves when they are switched on.
3. At the start of the descent, the captain switches on the “fasten seatbelts” sign.
4. Cabin attendants must check that passengers’ seatbelts are fastened.
5. They check that overhead compartments are securely closed.
6. When the final approach starts, cabin crew sit down and fasten their seatbelts.
7. CAs check that the airbridges are correctly positioned.
8. On behalf of the crew I would like to welcome you to Jakarta.
9. The temperature is 33 degrees Celsius.
10. Please remain seated until the “Fasten Seatbelts” sign is switched off.

COMMUNICATE IN THE CABIN 1
Extra Materials – Scrambled Sentences
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